# **CLEC MEETING**

# **Conference Call**

January 15, 2020 ~ 9:30 AM – 10:00 AM CDT

#### **NOTES**

## Welcome and Introductions

AT&T opened the meeting by welcoming all participants to the Monthly CLEC Meeting. This meeting includes Change Management Process (CMP), Change Control Process (CCP), and CLEC User Forum. A list of attendees is included as an Attachment.

**CCP /CMP**

***AT&T Southeast Region:***

### Infrastructure Changes

There were no infrastructure changes for review at this meeting.

### Technical Issues

There were no technical issues for review at this meeting.

**Type 6 Defect CRs**

There were no defects to review at this meeting.

### Regulatory Mandates (Type 2) Change Requests Summary Report

There were no regulatory change requests for review at this meeting.

### System Outages

There was a reportable outage in Southeast region for the month of December 2019. It impacted Electronic Bonding Trouble Administration (EBTA) and impacted CLEC’s ability to perform maintenance and repair testing/ticket creation functions in the tool during the outage. The outage was worked through EC ticket#271838876 and was reported on 12/2/19 at 2:01am and resolved by 6:51am the same day. EBTA support “bounced” the application and validations resumed normal function going forward.

***AT&T 21-STATE:***

**21-State CLEC Change Request Log** – No active issues reported on.

**System Downtime updates** – AT&T advised that there have been recent updates to the system downtime log posted on the CMP Home Page. AT&T reminded CLECs to periodically check the log for updates – newest updates will always be recorded in **red font**.

**Firewall change for LSR-XML and EBTA Application to Application (all regions)**

AT&T reminded the CLEC community that there is an upcoming Firewall Change for LSR-XML and EBTA Application to Application interfaces. Accessible Letter CLECALLS19-020 and CLECSES19-020 were sent on December 18, 2019 that outlined the cipher changes that will go into effect on January 27, 2020. AT&T reiterated that if there are any questions or concerns on these changes, CLECs should reach out to the CMP mailbox and use the subject header, “Firewall Change for the LSR-XML Gateway” in the email to ensure it is properly routed as quickly as possible.

**Roundtable Discussion**

There were no additional comments for the CMP roundtable portion of the meeting.

**CLEC User Forum**

**CUF Issues**

One issue (**GCUF16-002**) continues to be in “monitor” status.

**Manual CSR Requests**

AT&T advised the CLEC community that an Accessible Letter was finally sent regarding the ongoing issue with excessively large mechanized CSR/CSI queries that were abending the systems. Accessible Letters CLECALLS19-019 and CLECSES19-019 were sent out on December 12, 2019. The letter outlined the error message that would be returned when queries are initiated through Verigate on accounts that exceed the size limitations. The error code is: **RESPC:502 / RESPD: Account Size Exceeds Maximum Size Limit**.

If this message is returned, no further attempts should be made to retrieve the information through the mechanized interface and a manual CSR/CSI request should be used. Information for that process is included within the same Accessible Letters.

**Roundtable Discussion**

No issues were brought up on roundtable.

**Wholesale Systems Simplification (WSS)**

**WSS**

WSS project on hold.

**Roundtable Discussion**

N/A

**Future Meeting Logistics**

Wednesday, February 12 ~ 9:30 AM CDT

**Bridge: 1 (844) 517-1415**

**Passcode: 732 596 864#**

#### **Attachments/Exhibits**

**Attendees (Confirmed on roll) List:**

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